## CELEBRATING 85 YEARS of WINEGROWING 1939 - 2024

## CUSTOMIZING YOUR FRIENDS OF HENDRY SHIPMENT

Friends of Hendry members enjoy the flexibility to make changes to their club selections. You can access, view, and customize your pending club release easily online. A 20% discount will be automatically applied to each bottle you add, and you'll keep your flat rate shipping. Don't want to change a thing? You don't have to! Your wine club wines will ship to you as described.

Here is a quick guide to using this feature:

- 1. Your wine club announcement email will now include a special link. Use the link to go directly to your account. (After the initial log-in, the link will go directly to your pending shipment)
- 2. Upon logging in, you will see a banner "You Have an Active Club Remix". Select <u>Available Club</u> Remixes from the list of options.
- 3. You are now able to add or modify the pre-selected club wines in your shipment. You will see that there is minimum of six bottles (regular shipment size) and a maximum of 24 bottles all with 20% and flat rate shipping.
- 4. After making the desired modifications/additions, scroll to the bottom of the page to select REVIEW ORDER. Here you can review your credit card details and pickup/shipping location and make edits to these if needed.
- 5. Review your wines one final time to ensure that your changes were saved correctly and see your order total. Is there anything else that we need to know? Use the text box to add comments or instructions.
- 6. Now you are ready to finalize your order with the PLACE ORDER button at the bottom of the review page. A confirmation email will be sent with the changes submitted.
- 7. If you don't log on and make any changes, you will receive the shipment outlined in your notification email, as always.
- 8. Don't forget! Changes to your club wines using the Club Remix must still be submitted prior to the deadline provided in your notification email. The link will not work after the deadline.
- 9. If you prefer to discuss changes over the phone or via email, you can still contact a Hendry team member at 707-226-1675 or <a href="wineclub@hendrywines.com">wineclub@hendrywines.com</a> as before. Please do not hesitate to contact us if you have any questions at all about this process!

We hope you will take this opportunity to try something new while adding your Hendry favorites. You may discover a new favorite. Most certainly you'll discover another reason why Hendry is such a special place to grow grapes.

Thank you for your continued support and friendship!